

Steam Visibility How games get surfaced to players

Nice to meet you.

Erik Peterson, Valve Steam Business Team

VALUES

Our goal with Steam is to **match games** with the players who will love them.

We work hard to build long-term relationships with players and developers.

It's important to us that players trust that the games they're seeing are relevant and interesting to them.

VALUES

We con't se acvertising or pacement

VALUES

We don't think Steam should be pay to win.

Not selling ads levels the playing field and makes recommendations better for players.

You don't need to work with an editor to get featured.

You don't need a secret handshake or know the right person on the inside.

Most visibility on Steam happens automatically.

VALUES

We're surprised all the time by the games that blow up.

VALUES

Instead of predicting success, we've learned to follow **player interest**—the games they are excited to get into and play, right now.

So how do we figure out what to show?

Visibility on Steam is a mix: ALGORITHMIC + CURATED

All visibility on Steam is driven by player interest.

Algorithmic visibility is personalized.

Curated featuring is not. (It's shown to everyone.)



FEATURED & RECOMMENDED



STEAM DECK Get Yours Now



STEAM GIFT CARDS Give the Gift of Game

RECENTLY VIEWED

New World Remnant II Breakout 13





FEATURED & RECOMMENDED



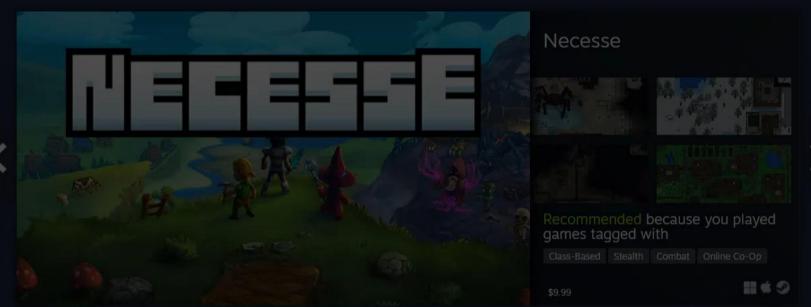
Get Yours Now



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New World Remnant II







STEAM DECK Get Yours Now



STEAM GIFT CARDS Give the Gift of Game

RECENTLY VIEWI

New World Remnant II Breakout 13 Overwatch® 2

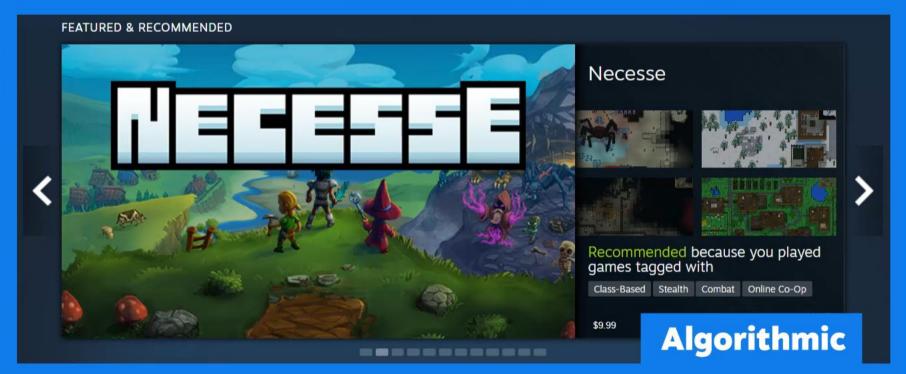
OUR TAGS

Class-Based Third-Person Shoote Stealth Combat Online Co-Op

RECOMMENDED

By Friends By Curators Tags

RROWSE CATEGORIES



N.

SPECIAL OFFERS



Give the Gift of Game

RECENTLY VIEWED

New World Remnant II Breakout 13 Overwatch© 2

YOUR TAGS

Class-Based Third-Person Shooter Stealth Combat Online Co-Op

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BROWSE CATEGORIE:

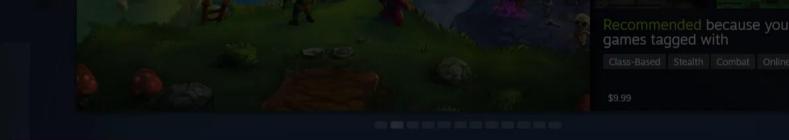
Top Sellers New Releases Upcoming Specials VR Titles Controller-Friehdly Great on Deck

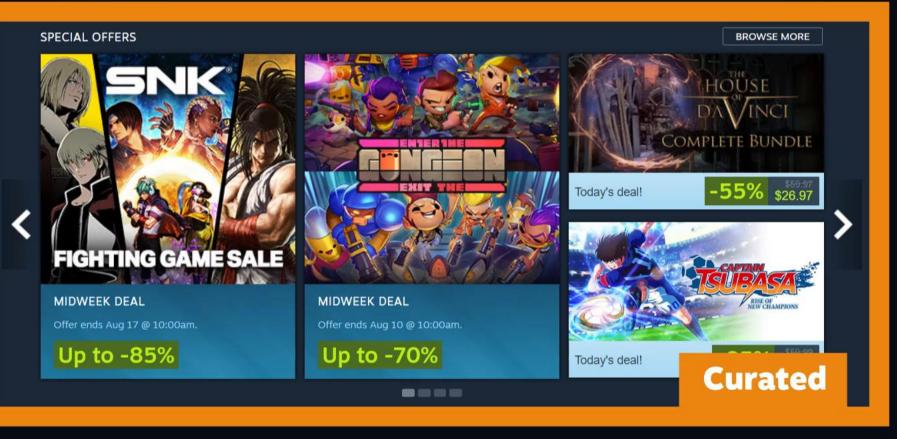
HARDWARE

Steam Deck Steam Deck Dock VR Hardware

BROWSE BY GENRE

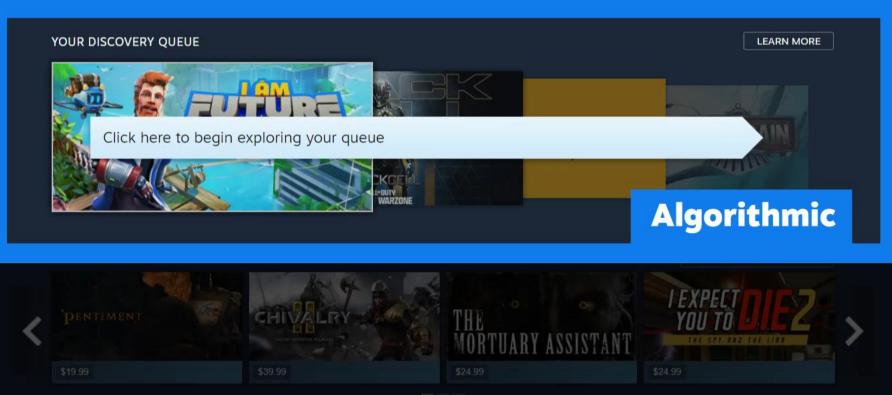
Free to Play Early Access Action Adventure Casual Indie Massively Multiplay Racing RPG





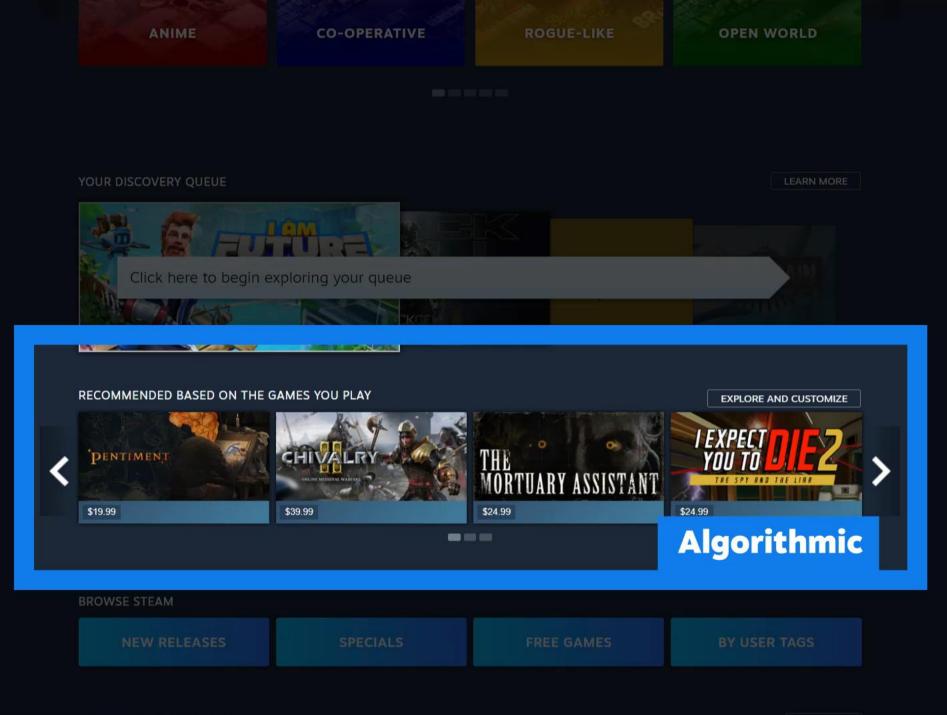


ANIME	CO-OPERATIVE	ROGUE-LIKE	OPEN WORLD

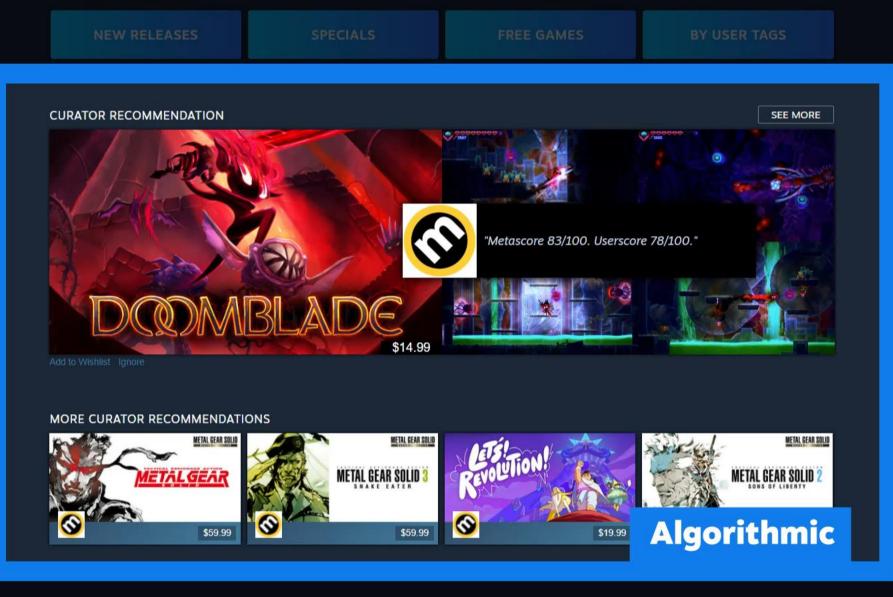


BROWSE STEAM

NEW RELEASES	FREE GAMES	BY USER TAGS

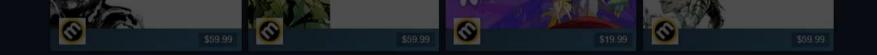


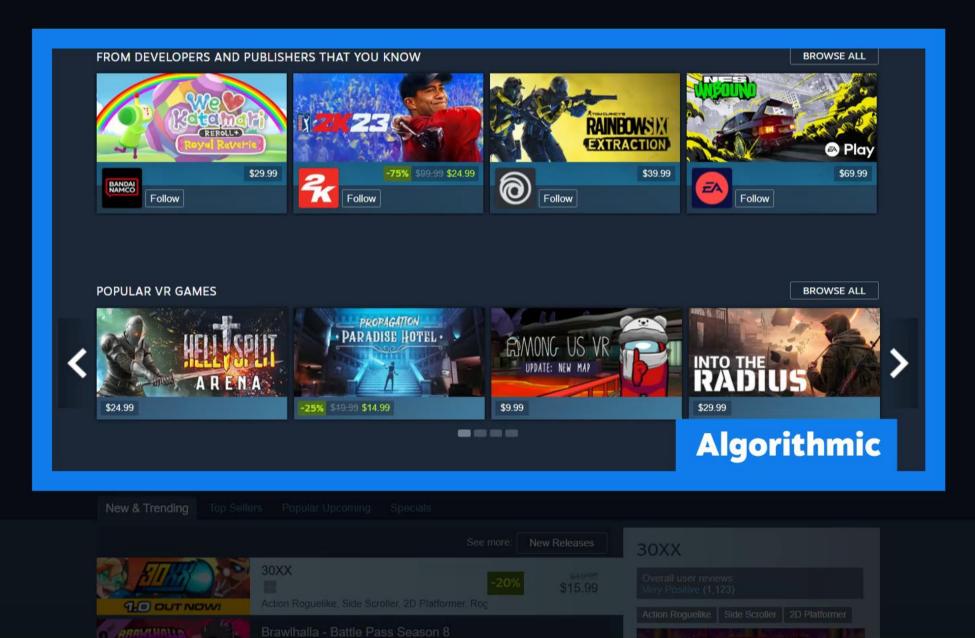
BROWSE STEAM

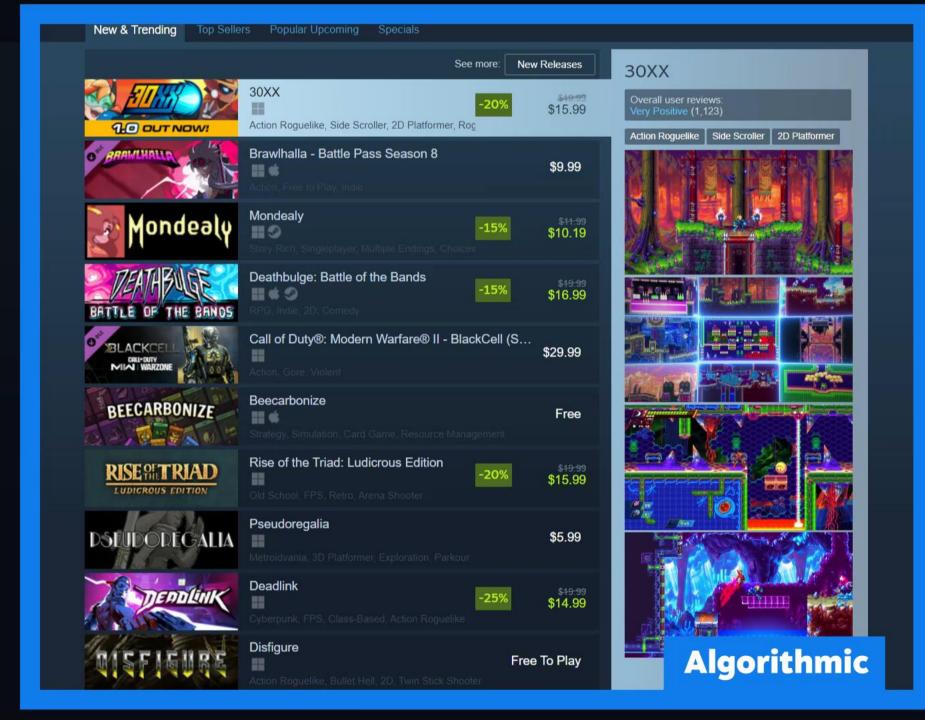


FROM DEVELOPERS AND PUBLISHERS THAT YOU KNOW

BROWSE ALL







Let's take a look: **New & Trending Top Sellers Popular Upcoming Specials**

New & Trending Top Sellers Popular Upcoming Specials

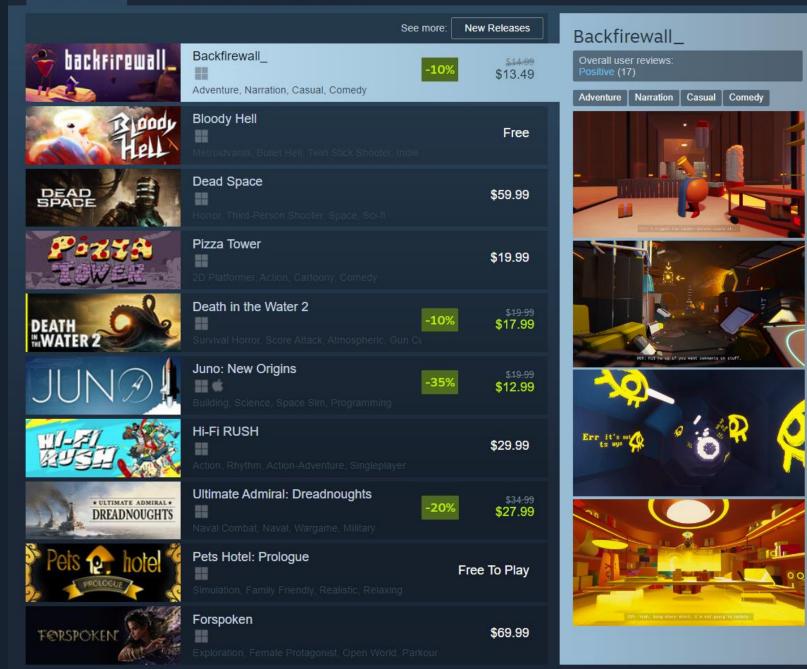
New & Trending Algorithmic

Regional list of popular games that have recently released.

When a new game is released and meets a certain threshold it will appear here automatically and starts at the top.

It will get pushed down, and eventually off of the list as new and trending games are released.

Early Access games are excluded (until they go 1.0).



Top Sellers Algorithmic

Based on total revenue, including all sources such as DLC and in-game transactions so we can get a more complete picture.

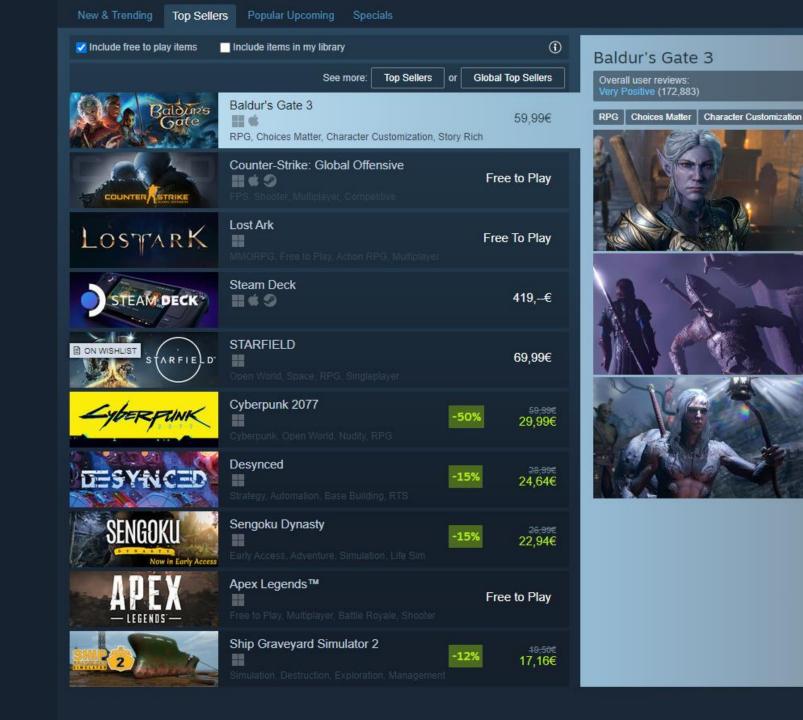
The list is localized for your region.

New & Trending Top Seller	s Popular Upcoming Specials		
Include free to play items		()	Baldur's Gate 3
	See more: Top Sellers	or Global Top Sellers	Overall user reviews: Very Positive (66,613)
Baldúrzs Gate	Baldur's Gate 3	\$59.99 stomization	Early Access RPG Choice
	Counter-Strike: Global Offensive	Free to Play	
CALL®DUTY	Call of Duty® FPS, Multiplayer, Action, Shooter		
REMNANT	Remnant II Souls-like, Action, Adventure, RPG	\$49.99	
STEAM DECK	Steam Deck	\$399.00	
AMERICAN TRUCK	American Truck Simulator	- 75% \$4.99	
S ARFIELD	STARFIELD Open World, Space, RPG, Singleplayer	\$69.99	
APEX LEGENDS	Apex Legends™ Free to Play, Multiplayer, Battle Royale, Shooter	Free to Play	
DEAD BY HI	Dead by Daylight Horror, Survival Horror, Multiplayer, Online Co-Op	\$19.99	
BATTLE BIT REMASTERED ==	BattleBit Remastered	\$14.99	

ccess RPG Choices Matter

Top Sellers Algorithmic

Here's what it looks like in Germany.



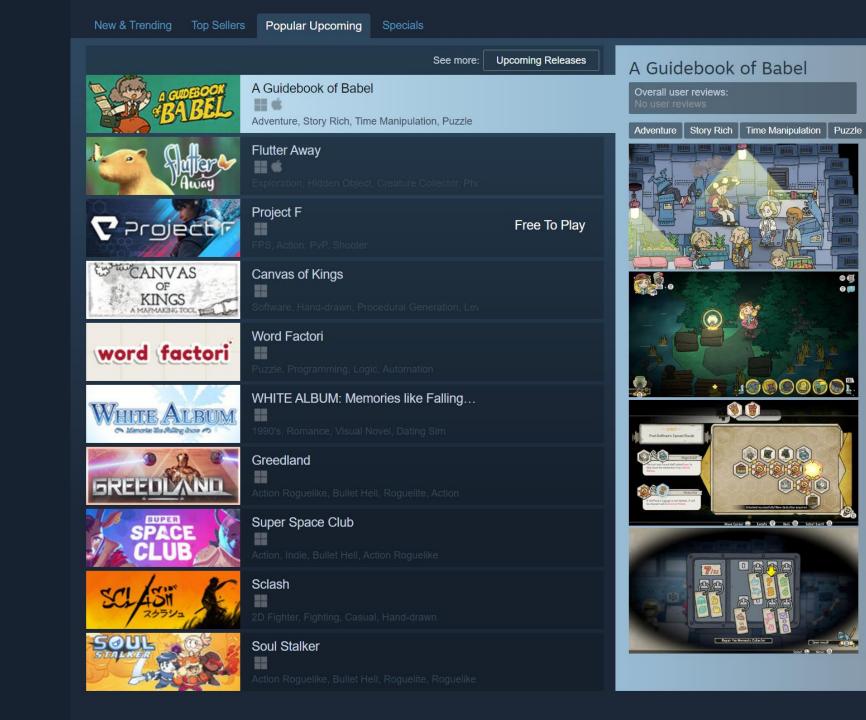
Top Sellers Algorithmic

Here's what it looks like in Japan.

New & Trending Top Selle	is Popular Opcoming Specials		
✓ Include free to play items	Include items in my library	()	ARMORED CORE™ VI FIRE
	See more: Top Sellers	or Global Top Sellers	Overall user reviews: No user reviews
ARMORED CORE VI FIRES OF RUBICON	ARMORED CORE™ VI FIRES OF RUE Mechs, 3D, Character Customization, Third Person	¥ 8,690	Mechs 3D Character Customization
APEX LEGENDS	Apex Legends™ Free to Play, Multiplayer, Bettle Royale, Shooter	Free to Play	
MASTER DUEL	Yu-Gi-Oh! Master Duel	Free To Play	
ENTROPY EFFECT	BlazBlue Entropy Effect	-12% ¥2,300 ¥2,024	
ON WISHLIST S ARFIE D	STARFIELD	¥ 9,680	
SENGOKU Now in Early Access	Sengoku Dynasty	-15% ¥3,059 ¥3,059	
STREET FIGHTER	Street Fighter™ 6	¥ 7,990	
grand hiter	Grand Theft Auto V		
Baidines Gate	Baldur's Gate 3	¥ 8,499 Story Rich	
HAMMERNATCH	Hammerwatch II Hack and Slash, Action RPG, Co-op, Dungeon C	-10% ¥ 3,189	

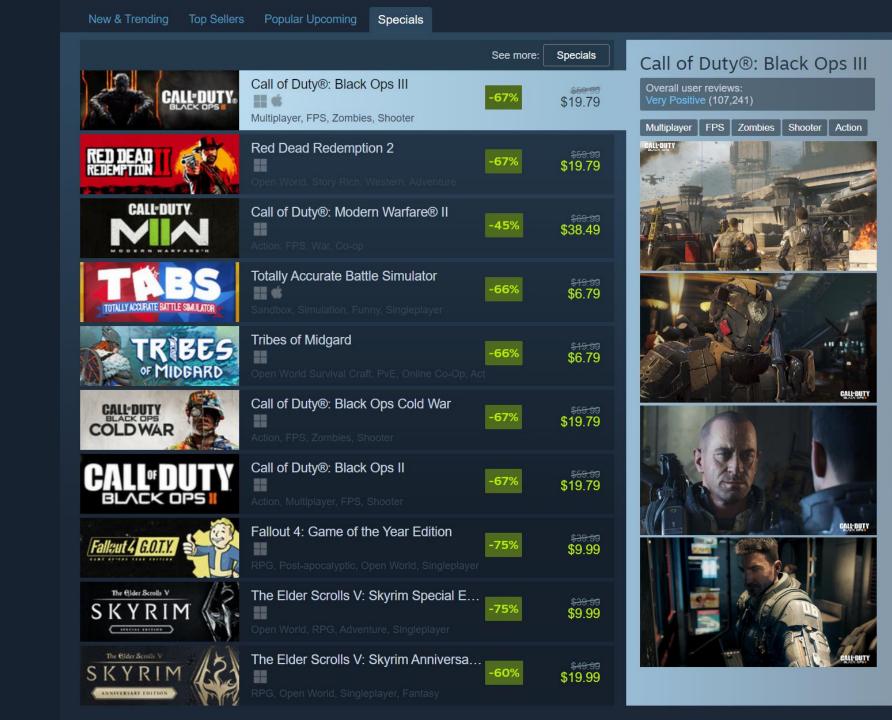
Popular Upcoming Algorithmic

This is a list of the most Wishlisted upcoming games, sorted by release date.



Specials Algorithmic

The most popular discounted games, sorted by sales.



How does Steam select which games are featured in the **algorithmic** and **curated** areas of the store?

We hear a lot about "The Algorithm," but there is no one algorithm.

Steam is personalized for you Player interest drives visibility

Steam automatically customizes elements of the store for every user.

We let player preferences drive the visibility to make recommendations relevant.

As Steam has gotten bigger, it's gotten more diverse.

We think that's cool.

Action **Arcade & Rhythm Fighting & Martial Arts First-Person Shooter** Hack & Slash **Platformer & Runner Third-Person Shooter** shmup **Adventure RPG** Casual **Hidden Object** Metroidvania Puzzle **Story-Rich Visual Novel** RPG **Adventure RPG** JRPG **Party-Based Rogue-like Strategy RPG**

The more you interact with Steam, the better it gets at recommendations.



(They're important.)

Personalization of the Main Capsule



STEAM DECK Get Yours Now



STEAM GIFT CARDS Give the Gift of Game

YOUR TAGS

MOBA Class-Based Co-op Campaign CRPG eSports

FEATURED & RECOMMENDED



Omega Strikers



Recommended because you playedgames tagged withMOBAeSportsTeam-BasedCombat

Free To Play

Personalization of the Main Capsule is based on:

The games you've played or wishlisted The games your friends are playing or have Wishlisted **Games your friends have recommended** Top sellers (regionalized) **New releases and updates Curators you follow**

Personalized Recommendations on the Front Page

BECAUSE YOU PLAYED THE RIFTBREAKER

<	NOVA EANDS	FOREVER SICIES	PLANET CRAFTER	LIVE HYONICA	>
	\$19.99	\$29.99	\$19.99	\$29.99	
	Base Building	Base Building	Base Building	Strategy	
	Strategy	Sci-fi	Atmospheric	Base Building	
	Automation	Exploration	Sci-fi	Sci-fi	
	Sandbox	Sandbox	Story Rich	Automation	

Content hubs are a big source of traffic.

They are like mini-versions of the front page, scoped to a genre that are also personalized.

SIMULATION



- **ú** 9

\$49.99

Crusader Kings III

Release date: Sep 1, 2020

Very Positive | 61,767 User Reviews

Strategy	Simulation	RPG		nd Strategy		Management		RTS
Character Customization		Life Si	im	Singleplayer	Sandbox	noices Matter	W	ar

Why this game is relevant to you:

Similar to games you've playe

STELLARIS

- ✓ Recommended by 2 friend
- ✓ Owned by 3 friends
- ✓ Wishlisted by **5 friends**

Player interest drives visibility

One of the most reliable and accurate ways we've figured out to measure player interest is revenue.

When players spend time and money on your game, it's a strong signal to Steam it could be interesting to other players, too.

Steam's **algorithms** react to player interest quickly and automatically, and it can happen any time during the life cycle of a game.

Curated featuring and promotions are earned with player interest.

This includes **Daily Deals** Midweek and Weekend Deals Front page takeovers **Content hub takeovers**

What does it take to qualify for a **curated** promotion?

They are earned, and it's competitive. They're also based on a mix of sales and other customer signals.

If your goal is to qualify for a **curated** promotion, think about ways to make your game appeal to a broad audience.

Localization **Regional pricing Marketing assets Controller support** Community

Steam never makes a permanent decision about your game.

Even if your launch doesn't go as planned, you can recover.

Every game has a chance to be successful. **That's by** design.

Demystifying what drives **algorithmic** visibility on Steam

Store page traffic

Store page traffic

Store page traffic Review Score

Store page traffic Review Score Not A FACTOR!* *Usually!

Store page traffic Review Score Not a factor!* *Usually! Wishlists

Store page traffic Review Score Not a factor!* *Usually! *Usually! Wishists Not a Factor!*

Store page traffic Review Score Not a factor!* *Usually! *Usually! Wishists Not a Factor!* Early Access

Store page traffic Review Score Not a factor!* *Usually! *Usually! Wishists Not a Factor!* Eary Access NOT A FACTOR!* *Usually!

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Store page traffic Review Score Not a factor!* *Usually! *Usually! Wishists Not a Factor!* Eary Access NOT A FACTOR!* *Usually! Localization IT'S A FACTOR!

There is no magical number to get featured by our algorithms.

Steam is reacting to player interest. But there are things you can do to generate that interest.

Steam is designed to help your game find your audience and snowball to success, but you'll need to get the ball rolling.

Launching a store page and hoping for the best is not a marketing plan.

It's important to do the work to build a community and generate interest in your game. Launch with momentum.

Discord, forums, social media Press and influencers Paid marketing Local tradeshows, meetups, and groups Focus energy around big events—launch, a major update, or a healthy discount.

Think about ways to create the biggest burst of sales and players possible.

Learn from other developers.

They'll have innovative and effective ways to build your snowball.

We're always working to improve Steam for both players and developers.

Visibility on Steam is driven by fans and the games they buy and play.

Our goal with Steam is to match games with the players who will love them.

All kinds of games can find an audience, and success, on Steam.

There's room for everyone.

Want to help us make Steam better?

Apply to work at Valve https://www.valvesoftware.com/

Thank you for coming. Questions?

Helpful links and a downloadable PDF of this presentation.

